

October 19, 2022



Dear Valued Parafilm Customer,

Recently our Parafilm operation has been upgraded from a manual process to an automated solution. The noticeable change in appearance, largely at the top of each roll, is due to our tail wipe system. As the rolls are taken off the line the unsecured end, or tail, must be secured for it to feed down our packaging line. To secure the tails, the finished rolls are spun against a stationary piece with free spinning indentation wheels while light pressure is applied. While this secures the tails, it also causes a visual marking on the material.

Past potentially the first wrap, this marking will be purely a visual defect and will not affect the functionality of the film. The pressure applied is not great enough to puncture the Parafilm to the point where functionality is affected past the first wrap.

Below are pictures of the tail wipe as well as the visual defects you might be seeing on some of the rolls you receive. We understand that the visual appearance is not ideal; however, it will not affect the functionality of the film itself past the first few wraps as you will see below. Please reach out if you are having additional questions on this.

Best Regards,

**Ally Ostrander**  
Account Manager

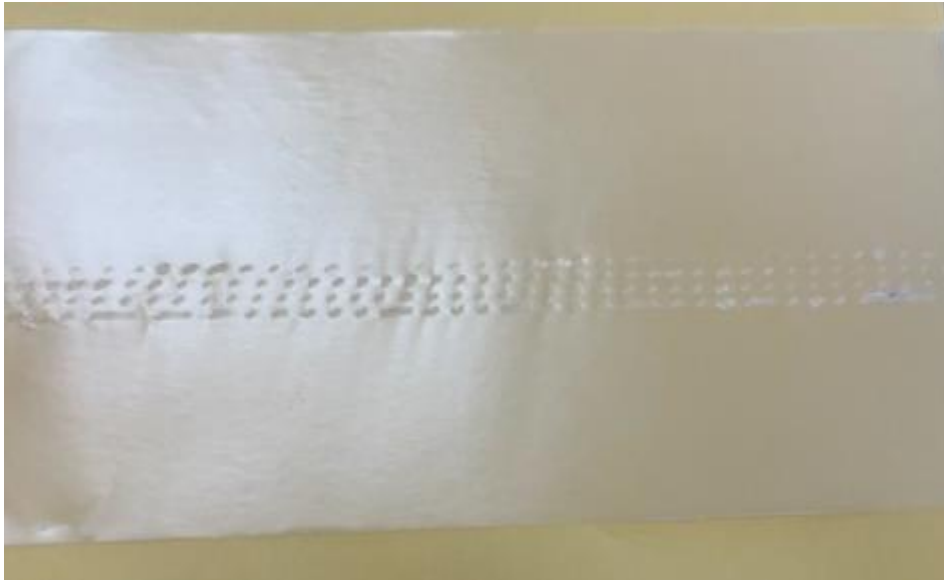
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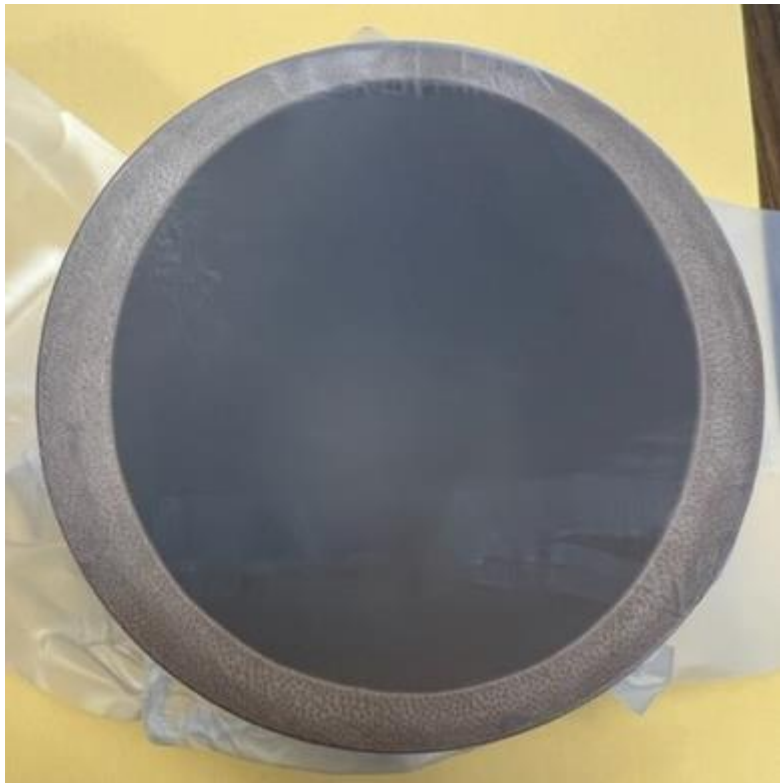
Tail Wipe Mechanism



Top of Roll



Two Layers into Roll



Four Layers into Roll

